OpenVoice 200

Integrated Voicemail for Aastra 800 and OpenCom 100

Each caller is a potential customer. With OpenVoice 200 you can assist callers even when you are not personally available.

Outside office hours, messages are taken by voicemail boxes which can be configured flexibly. The user is notified by e-mail that a message is waiting, additionally the message can be attached to the e-mail.

Within the office hours the "announcement before answering" function allows you to greet callers on behalf of the company and include a message about your latest product.

OpenVoice 200 – don't miss a single call

OpenVoice provides individual voicemail boxes for up to 200 employees or user groups, depending on the version chosen. With all Aastra system phones, OpenVoice can conveniently be controlled from the display. The announcement texts can be recorded, saved and selected using the phone.

Features

- Fully integrated SW solution
- Greeting announcement
- Guided by voice prompts
- PIN-code for voicemail boxes possible
- 7 greeting- and 4 goodbye texts per box, individually selectable
- Notification call or e-mail in case of voice message immediately or at a predefined time
  - e-mail with recorded message attached
- Group boxes with up to 20 members
- Voice prompt guided menus:
  - German
  - English
  - French
  - Netherlands
  - Spanish
  - Portuguese[1]
  - Italian
  - Swedish
  - ~ 15 minutes per language on Compact Flash Card
- Optionally combinable with Open-Attendant 205
- 8 different greeting announcements for different groups or MSNs
- Time stamp with announcement
- Signalling with info-LED, MWI, tape-symbol or special dialling tone (ISDN-, analogue phone)
- Divertible to other boxes with / without comment

Accessories

- Compact Flash Card 256 MB
  - Recording time ~ 240 min.
  - OpenCom 510 with 1 GB up to 24h
  - Please use only the storage media delivered or recommended by Aastra for ensuring full capability. Aastra refuses any form of warranty in case of the usage of other cards.
- Expandable up to 60 boxes (OpenCom 510: 200 boxes)
- For very comfortable handling we recommend OpenCTI 50 (optional) – e.g. for uploading digital announcements directly from the PC

Technical Data

- One voicebox with 15 min. recording time activated on all OpenCom 100 systems for trial. It is not usable anymore when buying OpenVoice.
- Voice channels
  - OpenCom 130, 131, 150: 6 channels
  - OpenCom X320: 8 channels
  - OpenCom 510: 4 channels
  - Aastra 800: 20 channels[1]

Part numbers

- For expanding older systems a Compact Flash Card for OpenCom 100 modular is required
  - 4516720
- Licence 2 boxes: OpenVoice 202 L
  - 4513425
- Licence 10 boxes: OpenVoice 210 L
  - 4511179
- Licence 20 boxes: OpenVoice 220 L
  - 4513426
- Licence 60 boxes: OpenVoice 260 L
  - 4511180

[1] *Release 10 required*

Aastra Technologies Limited
155 Snow Blvd.
Concord, Ontario Canada
L4K 4N9
www.aastra.com

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